

RIADVICE Acceptable Use Policy (AUP)

Our commitment to providing high-quality services to our customers includes ensuring a responsible and legal use of our services. By subscribing to our services, you agree to comply with this Acceptable Use Policy (AUP), which is integrated into our Terms of Service (ToS). Completion of the ordering process constitutes acceptance of both the ToS and this AUP.

1. Refund Policy

As outlined in our Terms of Use, specifically within the "Refunds and Disputes" section, please be aware that all payments to RIADVICE are considered final. This policy underscores the importance of thoroughly understanding our terms and policies prior to initiating service with RIADVICE. We encourage all potential subscribers to review the "Refunds and Disputes" section carefully to fully comprehend our policies regarding payments, refunds, and the resolution of any billing disputes.

For detailed information on how disputes are handled and the criteria under which refunds may be considered (if applicable), please refer to the "Refunds and Disputes" section of our Terms of Use. This alignment ensures that all subscribers have a clear understanding of our refund policies and the steps to take should there be any questions or concerns regarding billing and payments.

2. Legal Use and Freedom of Speech

RIADVICE supports the freedom of speech and information transmission, provided that the content is legal. We will act upon any illegal content reported or discovered on our network, including but not limited to piracy, illegal downloads, and prohibited content. Such content may result in account suspension or cancellation without prior notice, although we aim to provide advance notice when possible.

3. Content Guidelines

You may not use RIADVICE services to publish material deemed by RIADVICE, at our sole discretion, to be unlawful, indecent, or objectionable. This policy applies to all forms of communication and content. RIADVICE allows copyrighted and legal adult material, provided it complies with applicable laws.

4. Responsible Use of Internet Access

As part of our network community, we expect you to use your Internet access responsibly. Queries about this policy can be directed to our abuse department at abuse@riadvice.tn.

5. Cooperation with Authorities

RIADVICE will cooperate with legal authorities and injured third parties in investigating suspected crimes or civil wrongdoings associated with our services.

Prohibited Activities

- **Harassment:** Transmitting material that harasses another person is prohibited.

- **Fraudulent Activity:** Engaging in fraudulent offers or financial scams is not allowed.
- **Copyright Infringement:** Distributing copyrighted material without authorization is prohibited.
- **SPAM:** Sending unsolicited commercial email or bulk email is expressly prohibited.
- **Unauthorized Access:** Attempting to access others' accounts or penetrate security measures is grounds for immediate account suspension or termination.
- **Third Party Accountability:** You are responsible for the actions of third parties using your account that violate this AUP.

6. Security and Password Management

Your password and account security are your responsibility. Sharing account details with unauthorized users is prohibited. You are liable for all activities conducted through your account.

7. Reporting Violations

To report any violations of this AUP, please contact our Abuse Department at abuse@riadvice.tn.

8. Revisions to This AUP

RIADVICE reserves the right to revise, amend, or modify this AUP and our ToS at any time. Notice of any changes will be communicated in accordance with our ToS.

Document Update Date: This document was last updated on February 25th, 2024.